Electronic Acknowledgement Receipt				
EFS ID:	1965499			
Application Number:	10804320			
International Application Number:				
Confirmation Number:	7310			
Title of Invention:	Customization of an interaction center manager's graphical dashboard			
First Named Inventor/Applicant Name:	Janaki Kumar			
Customer Number:	32864			
Filer:	Stephen R. Schaefer/Theresa Russek			
Filer Authorized By:	Stephen R. Schaefer			
Attorney Docket Number:	13906-142001 / 2003P00614			
Receipt Date:	12-JUL-2007			
Filing Date:	18-MAR-2004			
Time Stamp:	14:47:49			
Application Type:	Utility under 35 USC 111(a)			

# Payment information:

Submitted with Payment	yes
Payment was successfully received in RAM	\$450
RAM confirmation Number	71
Deposit Account	061050

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:

Charge any Additional Fees required under 37 C.F.R. Section 1.16 and 1.17

## File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)			
1		amendment.pdf	334566	yes	10			
			44b7e8a7dce494e34221db89b5d9b85 2f5dae6e4					
Multipart Description/PDF files in .zip description								
	Document Description		Start	End				
	Amendment - After Non-Final Rejection		1	1				
	Specification		2	2				
	Claims		3	7				
	Applicant Arguments/Remarks Made in an Amendment		8	10				
Warnings:								
Information:				-				
2 Extension of Time	Extension of Time	petitionexttime.pdf	29163	no	1			
	petitionexttime.pui	dab7fb56227836b3dd64648cc64cbb0d f9043b4b	110					
Warnings:								
Information:								
3 Fee Worksheet (PTO-06)	fee-info.pdf	8169	no	2				
		9c19181ebb0b18d25175f6837c40486a bd67bd65	110					
Warnings:								
Information:								
	Total Files Size (in bytes): 371898							

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.